



# INNOVATION AT LIVANOVA

Insights on Strategy and Motivation



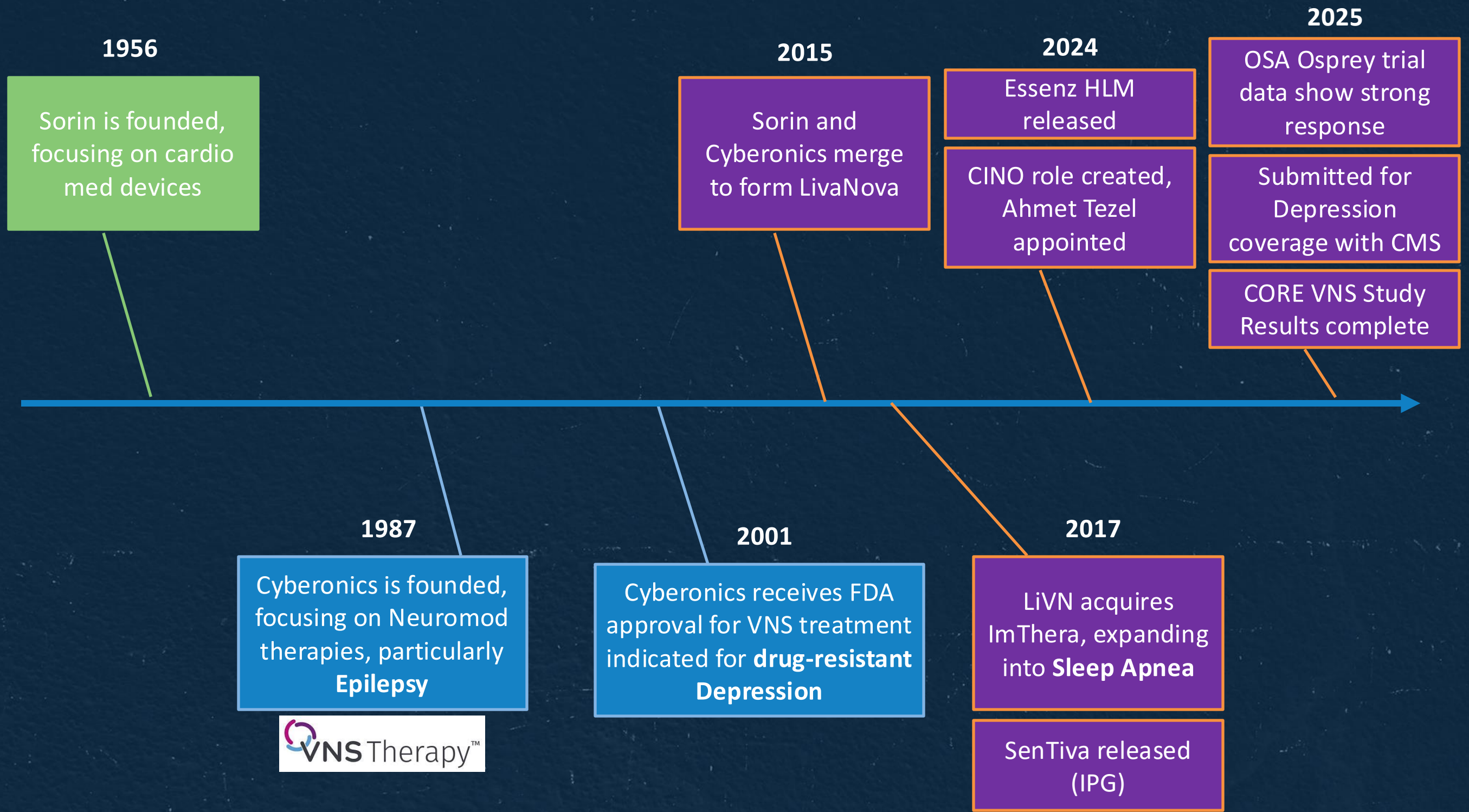


# LivaNova's History

Where We Are and How We Got There

F R O S T & S U L L I V A N







# LivaNova

## Fact Sheet

- **We unite to provide hope for patients and their families through innovative medical technologies, delivering life-changing improvements for both the Head and Heart.**
- MedTech company focusing on Neuromodulation therapies and Cardiopulmonary (primarily Heart Lung machines/ECMO)
- Publicly traded under LIVN
- 93% of ownership held by institutions
- Key functions:
  - R&D
  - Clinical
  - Manufacturing
  - Medical
  - Regulatory compliance
- Employee count ~2,900
- 2024 Revenue: \$1.25 billions
- 2Q Earnings highlights:
  - Second-quarter 2025 Cardiopulmonary revenue increased 14.7% on a reported basis and 12.7% on a constant-currency basis versus the second quarter of 2024 with growth across all regions, driven by strong consumables demand and Essenz™ Perfusion System sales.
  - Second-quarter 2025 Neuromodulation revenue increased 6.2% on a reported basis and 5.6% on a constant-currency basis versus the second quarter of 2024 with growth across all regions.
  - LivaNova now expects full-year 2025 revenue to grow between 8.0% and 9.0% (versus 6.0% and 7.0% prior) on a constant-currency basis and between 9.0% and 10.0% (versus 7.0% and 8.0% prior) on an organic basis.





# LivaNova's Innovation Transformation Strategy

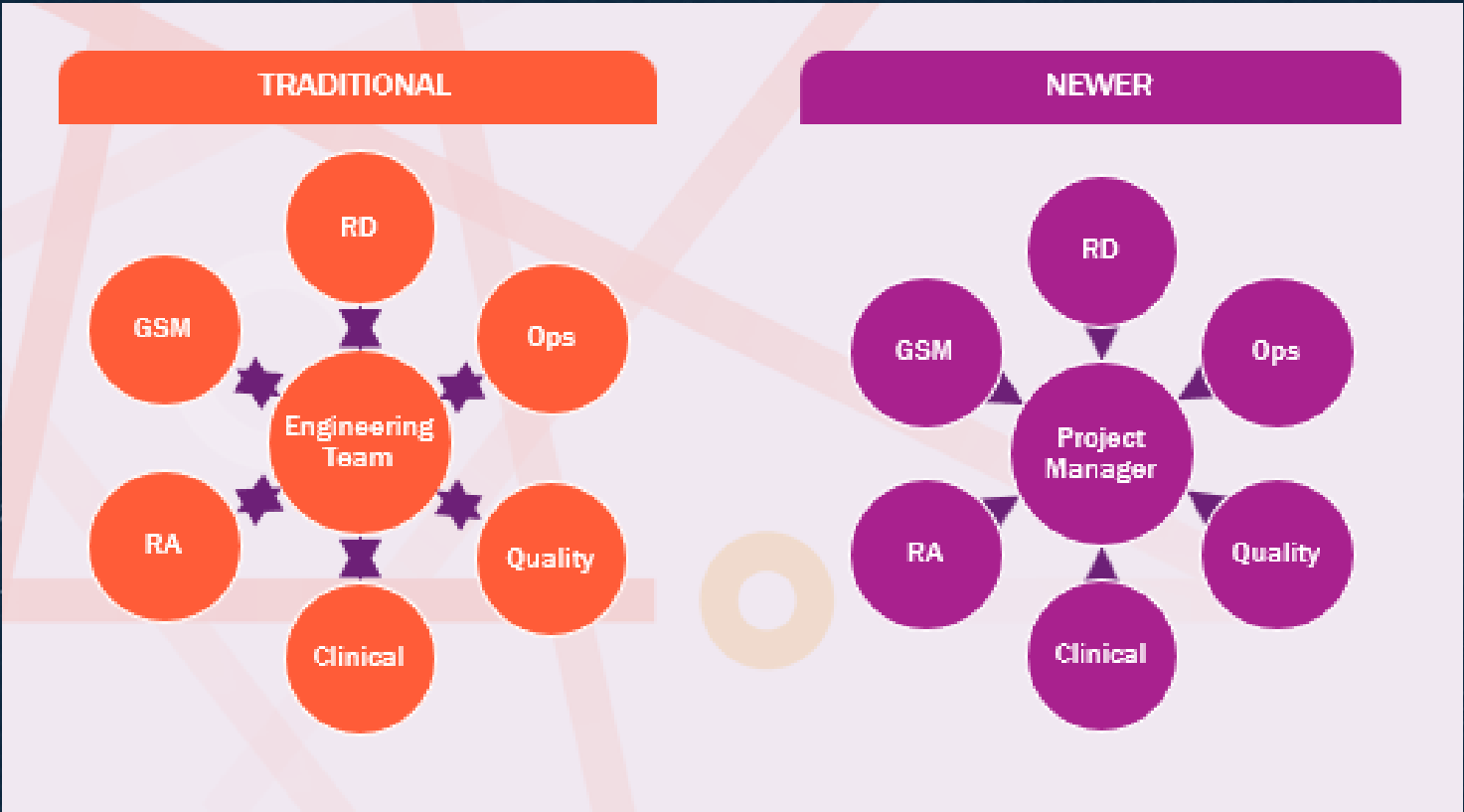
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# LivaNova Before Mid-2024

How Products Were Developed

Operating Model



Governance





# Our Transformation Strategy (Launched Late '24)

Launched as Part of Our Global Strategic Imperatives



# How We Transformed

Moving from Theory to Action

## Operating Model

- Appointed Project Heads
- Identified Core Teams
- Trained on the new Model
- Set expectations with Functional Leaders

## Biz Process/ Governance

- Reviewed our PDP
- Stream-lined deliverables in PDP
- Revamped Gov. model

## Talent

- Worked closely with HR
- Clarify needed skills
- CINO appointed
- Open Project Head roles and hired efficiently
- 2025 Innovation Summit

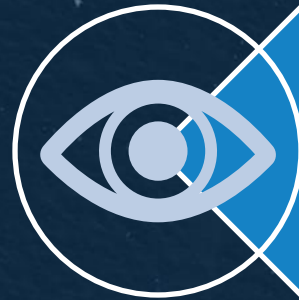
## Culture

- Clarified what the Culture of Innovation looks like
- Launched the Connector program
- Held regular sessions on tools to elevator the culture



# Impact and Change Management

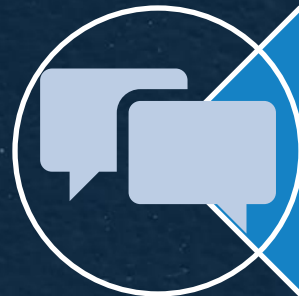
How Team Members Felt These Changes in Real Time



Changes in visibility due to  
new Operating Model



New governance forums



New cultural expectations  
(vulnerability, candor, etc.)

# Motivating our Teams

How We're Promoting Change

FROST & SULLIVAN





# Motivating Change: Our Approach

Some intentional, some happy accidents

Created a burning platform  
using **Innovation KPIs**

Clarified the **goal of  
Innovation** and define  
Innovation itself

Motivated through co-  
creation by sharing details of  
our strategy and approach,  
and permitting some  
**autonomy in execution**

Solidified a **future state  
vision** of an innovative  
culture at the Innovation  
Summit (the 5 dimensions of  
an Innovative Culture)

Unified on a shared **Language  
of Innovation**

Provided better, visible  
support from the highest  
levels of leadership through  
**better governance**

Launched the **Connector  
Program** to provide support  
through these changes

1<sup>st</sup> Annual **Innovation Awards**  
launched at the 2025  
Innovation Summit

Creating forums for  
collaboration across new  
roles

Investing in Project Head  
roles and building out teams  
further with key skills

Developing: Updating/  
challenging our approach to  
risk taking

Developing: Early Stage  
Innovation process for team  
members to submit new  
ideas

# How We Measure Success

## Freshness Index

Measures the percentage of a company's sales derived from products approved within the past five years



## eNPV

(est. net portfolio value)

A measure of the risk-adjusted value of the current pipeline



## Milestone Attainment

% of project milestones set that are achieved on time



## Revenue to R&D Spend Ratio

% of Revenue spent on R&D





# The Goal of Innovation

The Bottom Line

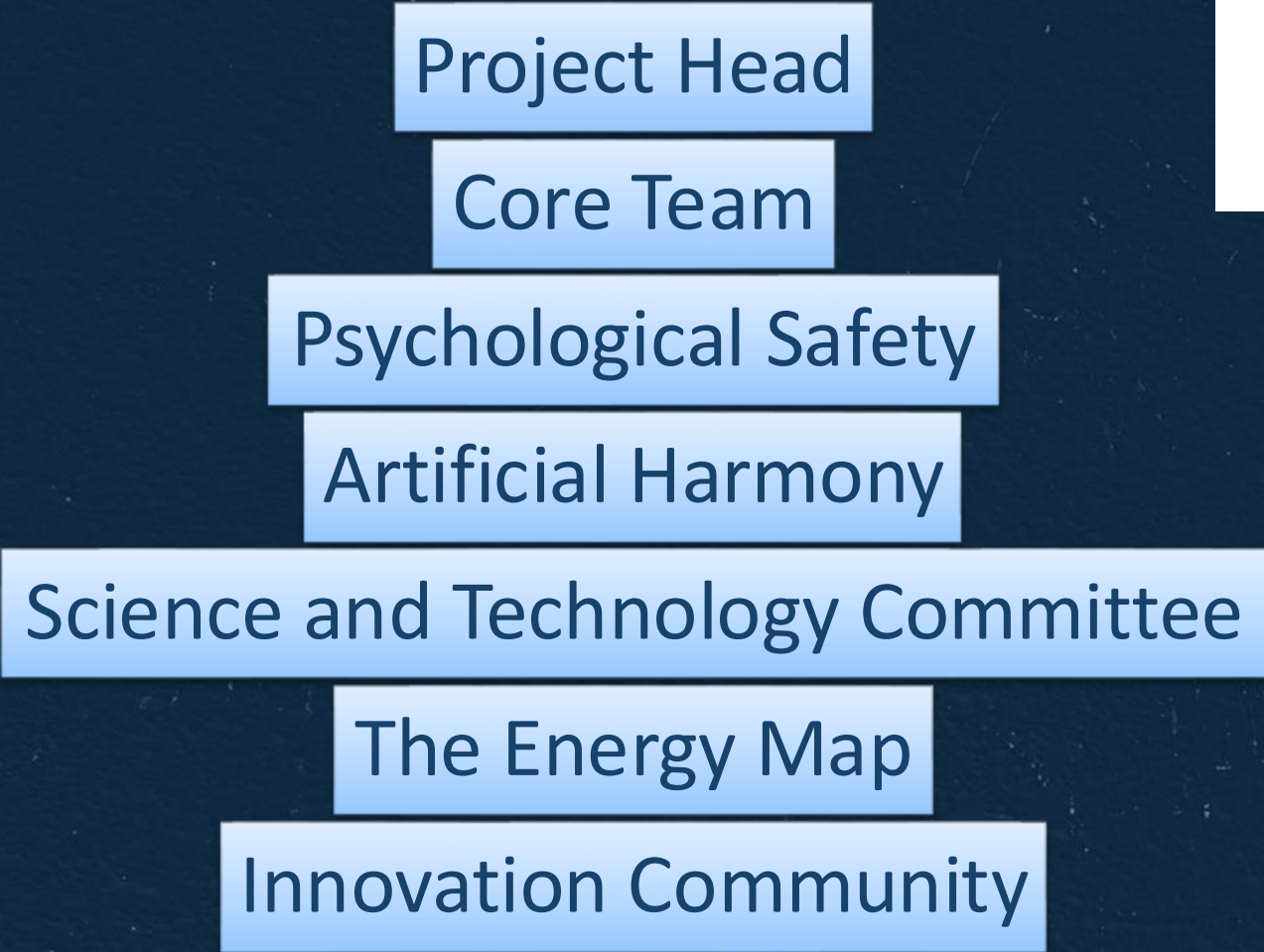


Innovation is the process of delivering differentiated value to the  
Market

- Economist David J. Teece

# The Language of Innovation

Examples of Key Terms



## LivaNova Innovation Guidebook

Version 1

### The Language of Innovation

It is believed that if we learn to speak the same language and operate from the same shared understanding, we are better positioned to accelerate innovation. The Language of Innovation is simply a collection of words and phrases that illuminate our innovation transformation strategy – operating model, tools and terms to transform our culture, and other elements. Below are key terms in this language. Some of these have been defined elsewhere in this Guidebook, but are included here as well, categorized by the pillars of transformation.

#### Business Process and Governance

##### Innovation System

A set of principles and procedures forming an organized framework, working together as parts of a mechanism to promote, support, and drive innovation. These parts form a unified whole.

##### PDP (Product Development Process)

The PDD is the set of Stage Gates and associated deliverables (documents) necessary to proceed through the development of a new product.

##### The Science and Technology Committee (STC)

Presenter who said "Freshness Index" first	Drinks more than 2 cups of coffee daily	Has 3 or more siblings	Has been camping in the last 2 years	Presenter who said "Core Team" first
A vegetarian	Someone you hadn't met before this week	Someone you've worked with for more than a year	Has been to Budapest before	Has a November birthday
Presenter who said "Innovation Community" first	Has read ten or more books this year	Has run a marathon	Presenter who said "Psychological Safety" first	Joined LivaNova this year
Someone who is left-handed	Presenter who said "Collaboration"	Volunteers outside the business	Doesn't drink coffee	Presenter who said "Estimated Net Pipeline Value" or eNVP
Presenter who said "Connector"	Can play a musical instrument	An 'early bird' (prefers mornings)	You heard someone say "Unmet Need"	Speaks more than 2 languages



# The Connector Program

Launched in Partnership with Verus Global

**Connectors drive cross-functional collaboration** by aligning teams to strategic priorities in real time.

**They foster a culture of trust and accountability,** enabling productive conversations across all levels.

**Equipped with proven tools and daily disciplines,** Connectors elevate team performance and execution.

**Act as internal coaches and facilitators,** helping colleagues overcome barriers and co-create solutions

**They support our Language of Innovation**

# The 5 Dimensions of an Innovative Culture

Setting a Vision Without a Checklist

**“I can be honest about my thoughts and I’m not afraid to hear yours”**

Set the example of psychological safety; recognize task/ relationship conflict; choose to believe in positive intent

**“I think critically”**

Focus on inclusion, but know when to collaborate; choose diversity of thought

**“I am willing to reconsider my position; I have an open mind”**

Build confident humility; beware of confirmation bias & desirability bias

**“I seek first to understand, then to be understood”**

Be sincerely curious; ask questions to better understand

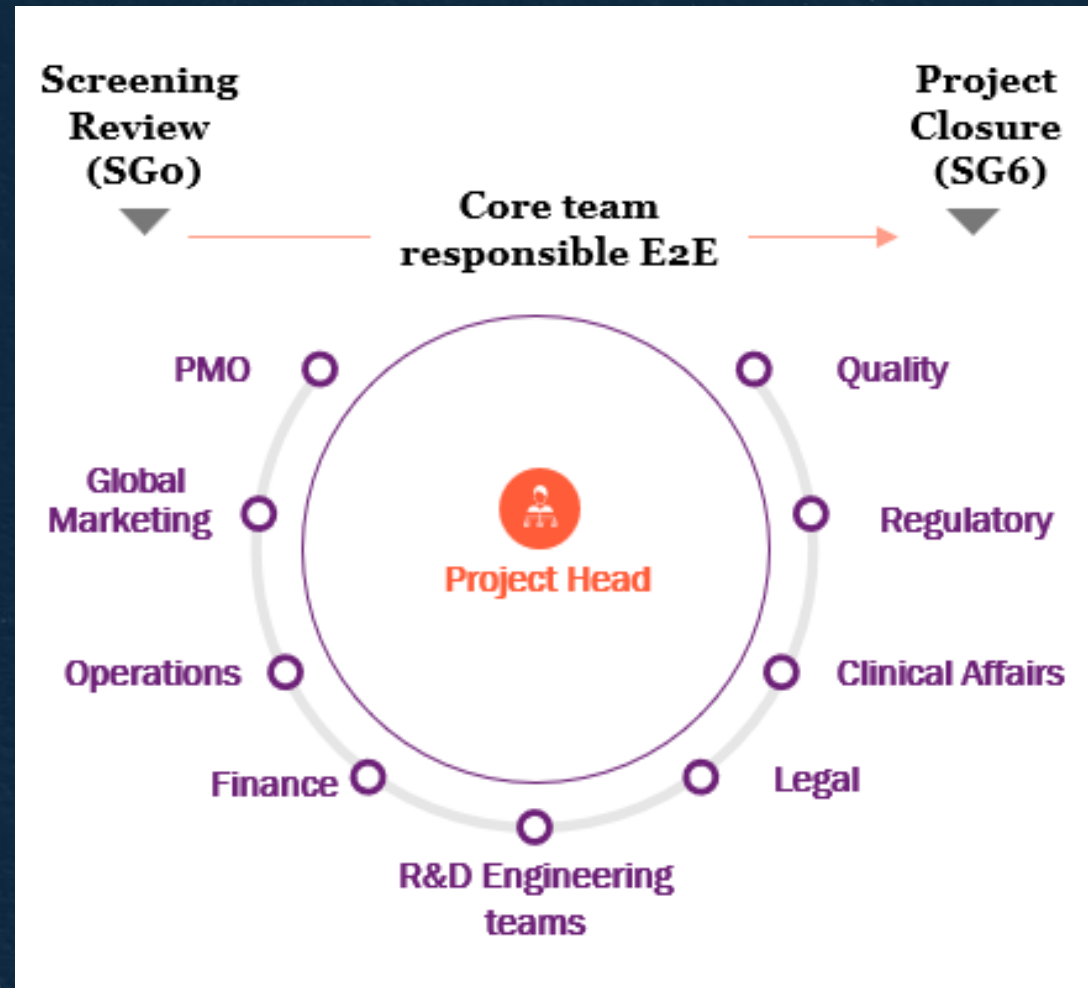
**“I have a healthy relationship with risk & I am willing to fail strategically”**

Learn how to identify strategic risk; develop prototypes; celebrate failure, learn quickly, & improve



# Detail on Our New Operating Model

Project Heads, Core Teams, Functional Leaders, Oh My



## The Project Head will be the single point of accountability for the Project:

- Core team to be led by a single Project Head (PH) with strong technical and business expertise, responsible for guiding the full core team through the PDP stages
- Project Head to own comprehensive execution and oversight of the PDP for a project, and steer core team
- Project Head to be supported by a Project Manager (PMO), responsible for planning and tracking of projects along the PDP
- Functional core members responsible for coordinating within their respective functions to drive their relevant deliverables forward

# Developing a Healthy Risk Mindset

Separate Good Risk from  
Reckless Risk

Good risk is supported by data and aligned with project and portfolio strategy. Reckless Risk lacks structure and alignment with goals.

Experiment Small, Scale  
Smart

- Where possible, use pilots, prototypes, or A/B testing to explore new ideas. Gather real-world data where available. Failure must be fast, cheap, and informative.

Tolerate Uncertainty

Leaders must be willing to ensure their teams feel safe sharing bold ideas. Celebrate failures and learn from them.

Embed Risk-Thinking

- Implement pre-mortems (what could go wrong and why), scenario planning (what-ifs), and use Stage Gate reviews and governance forums to openly discuss risk and mitigation strategies.

Understand the Difference  
Between a Task and an  
Adverse Outcome

- As an extension of scenario planning, it is essential to recognize the difference between a task and a negative outcome. For example, an email from a regulatory body requires a response, but it is not inherently a realized risk.



# 13 Guidelines for How We Innovate

**01** Surround yourself with technical diversity, different thinking styles and personalities.

**02** Clearly Define Success (3R's: Right Product, Right Time, Right Cost (COGS)).

**03** Track Productivity for your past (Freshness Index) and your future (Pipeline Value).

**04** Have clarity and consistency on innovation approach and operating model.

**05** Have clear swim lanes with defined decision rights between functions.

**06** Do not fall to the trap of traditional VOC! It is an obsolete way to innovate.

**07** Create physiological safety but be unapologetically candid.

**08** Understand that collaboration does not mean all opinions are relevant and should be considered. Good collaborators know when not to collaborate.

**09** Be comfortable with leadership conflict. No conflict will just make your organization mediocre.

**10** Always be paranoid when you are winning. This will help you understand your competitors.

**11** Process/Governance is not bureaucracy.

**12** Your knowledge and expertise can become your blind spot.

**13** Don't rely on your expertise to lead. You are there to ask questions, validate assumptions and challenge perceived constraints.

 Approach  
 Cultural